

# Fast Food restaurant Roleplay

## Student A – Customers

Target language

*I / She was first.*

*Do you have any special offers?*

*Can I have ...*

*a hamburger / a cheeseburger? / a chickenburger meal?*

*large fries / a milkshake / cola / coffee? without ...*

*ketchup / salt / ice.*

*Have you got. ..*

*ketchup / barbecue sauce?*

*How much is that?*

*I want to eat in / take away.*

*This is too cold / These are too salty.*

## Student B – Assistant

Target language

*Can I help you?*

*Who's next?*

*Would you like ...*

*regular or large?*

*fries / a drink (with that)?*

*Eat in or take away?*

*Do you mind waiting 5 minutes?*

*Here you are.*

*Is that everything? Anything else?*

*That's £3.15.*

*Sorry. Have you got anything smaller?*

*Enjoy your meal!*

You are an assistant in a fast food restaurant. It's very busy today. After you take the order, repeat it to the customer at the end, and tell him/her how much it costs.

Remember ...

Don't forget to ask if the customer wants regular or large.

- Don't accept £50 notes. Ask for something smaller.
- If somebody has a special request (e.g. no ketchup) tell them they'll have to wait for 5 minutes.
- If anyone complains, say 'Sorry' and explain that it's very busy today. Don't give them their money back.
- Note: The Masterburger is a large cheeseburger with onion rings.